

Driving change: 15 pledges to customers

Wednesday 4 March 2020 afternoon
Townhall Europe – Square de Meeûs 5-6, Brussels

13.30 Registration and Coffee

Welcome & Opening

14.00	Welcome Remarks	Kristian Ruby (short bio) Secretary General, Eurelectric	
14.10	Presentation of Eurelectric/Accenture report on barriers and solutions to customer participation in the energy transition	Wytse Kaastra (short bio) Managing Director, Energy Consumer Services, Accenture	Sanda Tuzlic (short bio) Senior Manager Accenture
		Q&A	

Session I: Presentation of Innovative Households' Services

Chair: Kristian Ruby, Secretary General, Eurelectric ([short bio](#))

14.40	Renewables: Renting Solar Panels	Helen
14.45	E-mobility: EV X App	Gonçalo Castelo Branco (short bio) Head of Smart Mobility, EDP
15.00	Energy Efficiency: Homix	Andrea Scognamiglio (short bio) Head of Global e-Home at EnelX
15.15		Q&A

15.30-16.00 Coffee Break

Session II: Engaging citizens in the Energy Transition: what role and responsibility for companies? How can policy help?

16.00	Presentation of Eurelectric 15 Pledges to Customers	Magnus Hall (short bio) President of Eurelectric President & CEO of Vattenfall AB
16.20	PANEL DEBATE – introduced by Electronic Voting	
	Chair: Sébastien Doligé, Senior Advisor – Customers & Retail Services & Public Affairs Coordination, Eurelectric	
	Monique Goyens (short bio) Director General BEUC	Jan Panek (short bio) Head of Consumer Policy DG Justice and Consumers
	Anne Vadasz-Nilsson (short bio) Director General of the Swedish Energy Markets Inspectorate Vice President of the Council of European Energy Regulators (CEER)	Antonio Coutinho (short bio) Chair of Eurelectric Customers & Retail Services Committee Member of the Executive Board, EDP Comercial
17.30	Concluding Remarks	Jutta Paulus (short bio) MEP

17.45 Cocktail Reception

Partners:

