

POWER 2 PEOPLE

5 commitments to support residential customers in their energy transition

Case studies

Power2People: 5 commitments to support residential customers in their energy transition

Case studies

Contents

- #1 Communication for Consumer Empowerment2
- #2 Engagement & Inclusion for All Consumers.....4
- #3 Energy Efficiency Measures8
- #4 Products & Services..... 13
- #5 Demand Flexibility 15

#1 Communication for Consumer Empowerment

France

Ecodéfi+

ENGIE

Ecodéfi+ by ENGIE: Turning energy savings into collective impact. Each winter, ENGIE activates Ecodéfi+, a seasonal initiative designed to encourage customers to reduce their electricity consumption – while supporting the stability of the French power grid. The concept is simple and impactful: on selected days between 8 a.m. and 8 p.m., participating customers receive a personalised consumption target. If they succeed in staying below this threshold, they earn rewards – which can be accumulated and either credited to their ENGIE account or directly deducted from their energy bill.

By transforming individual efforts into tangible benefits, Ecodéfi+ empowers customers to take part in the energy transition while contributing to national energy resilience.

More information on the EcoDéfi+ project [here](#)

Ireland

The Energy Engage Code

[The Electricity Association of Ireland](#)

The Energy Engage Code is a voluntary initiative by energy suppliers in Ireland to enhance support for customers facing financial difficulty. The Code ensures disconnection is a last resort and includes a firm commitment to never disconnect a customer who is actively engaging. Participating suppliers promise to provide clear communication, help customers understand their options, offer practical energy-saving advice, and work together to find fair, manageable solutions for those in arrears. They also guide customers to additional support agencies. The Code reflects the energy sector's commitment to fairness and proactive engagement with those most in need of support with paying their energy bills.

More information on the Energy Engager Code [here](#)

Ireland

Personalised Smart Energy Insights

[Electric Ireland](#)

Electric Ireland has invested in the development of advanced electricity insights tools for customers with Smart Meters. This tool gives our customers both transparency of their consumption and control over measuring change in their consumption. The breakdown of our customers consumption is shown down to an appliance level

The advanced electricity insights given to customers, who have signed up to a smart tariff, also includes an 'Annual Review'. This Annual Review looks back at the customer's consumption patterns over the previous year and based on this advises customers if they are on the most suitable smart tariff or if there is a better one available for them.

More information on Smart Meter Insights [here](#)

Italy

Enel Energy Bar

Enel

The goal is to educate customers on energy saving, sustainability, and consumption awareness. Events will take place in a selection of Enel Stores (SE) across the national territory, chosen for their adequate capacity and representative geographic distribution and user base. Each store will host one event per week, held on Tuesdays, with a specific theme.

The target audience includes families, small business owners, students, and local associations. Events require prior registration or remain open until the maximum number of participants is reached, depending on the venue's capacity.

The format includes educational talks, practical demonstrations, the involvement of experts and local influencers, as well as activities for schools.

More information on the Enel Energy Bar [here](#) and [here](#)

Poland

Customer-friendly activities

PGE Polska Grupa Energetyczna

PGE Obrót uses plain language in its communication with customers. 43 employees of the company are certified plain language experts. Thanks to that, the messages are written in an accessible language despite the difficult subject matter.

PGE regularly publishes advisory articles for customers on its website. It discusses topics such as energy saving, efficient use of electrical devices, renewable energy sources, and support for subsidy programs. It describes in detail the components of invoices, prepares guides on how to read an invoice and guides describing each of its components, both for consumers and prosumers.

The company ensures that each client completes their case quickly and conveniently. We are constantly developing remote contact channels, so clients can safely complete all matters related to the service of your contract. Any place, any time.

We attach great importance to serving the elderly or disabled. Each customer service office has magnifying glasses; we also install induction loops that amplify sound for the hearing impaired.

We are clearly and through various channels provide information important to customers related to legal changes on the energy market.

More information about PGE Obrót's customer friendly language [here](#)

Italy

Risolve

Edison Energia

Edison Energia has launched a transformation of its value proposition to better meet customer needs and create value. "Risolve" was born from the desire to stand out with an innovative, forward-looking commercial value proposition. Energy (power and gas) contract and broadband (Wi-Fi) offer are the entry points to Edison's broader "ecosystem" of products, services and benefits. The new offering focuses on solving common household issues, providing support such as repairs, installation and maintenance of home devices and plants. Over time, customers will gain access to increasing benefits through cashback and a dedicated loyalty program. Risolve is accessible through a digital platform (App and web private area), through shops and telephone channels. The goal is to build long-term relationships by combining essential services with added value solutions to solve everyday household/ family issues and duties.

More information about the Risolve project [here](#)

#2 Engagement & Inclusion for All Consumers

France

Solidarité

ENGIE

ENGIE is deeply committed to supporting vulnerable customers by working closely with social services and consumer associations. Each year, ENGIE contributes €6 million to the Housing Solidarity Fund (FSL) – with exceptional contributions of €12 million in both 2022 and 2024. To provide long-term support, ENGIE has built a dedicated network to fight energy poverty, including:

- 12 solidarity coordinators who lead departmental FSL councils and train social workers on ENGIE's support mechanisms, enabling them to assist households independently. These efforts result in over 200,000 requests processed annually.
- Specialised tools for social workers, including a dedicated helpline and an online solidarity portal.
- Educational workshops promoting energy-saving habits

ENGIE is committed to demonstrating that a just energy transition is possible – and accessible to all. This belief drives its daily actions and long-term partnerships with social actors across France.

More information about Engie's solidarité efforts [here](#)

France

Heat Pumps Bonus

EDF

In the frame of the energy savings certificates scheme, EDF supports French households who seek to replace carbon-based heating appliances with decarbonised heating methods, particularly heat pumps.

EDF offers a financial bonus for heat pump installation, which is higher than the legal minimum required to obtain energy saving certificates.

What's more, in order to promote electrification, EDF conducts advertising campaigns to inform the public about the benefits of heat pumps in terms of savings on energy bills and of decarbonisation of household energy usages.

More information about EDF's Heat Pump Bonus [here](#)

Poland

Customer Centricity Department

Energa Obrót

The Customer Centricity Department, established in February 2025, expresses the new strategic direction in which Energa Obrót is heading – an even stronger focus on customer needs and experience. It will continue existing process improvement activities, expanding them with initiatives focused on creating an exceptional customer experience.

Initiatives like "Customer understands the invoice" and "Customers in control of their balance" will gather feedback to simplify invoices and billing. Surveys of business customers' satisfaction and needs will help identify areas for improvement. These activities will contribute to building lasting relationships with customers and strengthen the competitive advantage of Energa Obrót.

Portugal

Solar Battery Production and Storage | EDP and Savings Simulator

EDP

The EDP Solar Battery allows customers to store energy produced by their solar panels for later use. It includes the EDP Solar app for monitoring, instalment payment options, equipment warranty up to 25 years, installation warranty up to 8 years, and energy discounts.

More information about EDP's Solar Battery Production and Storage [here](#)

Portugal

Solar Energy for Apartments | EDP and Savings Simulator

EDP

Flexible photovoltaic panel kits for installation on balconies, connected to a socket for direct consumption. Includes the EDP Solar app, instalment payment options, equipment.

More information about EDP's Solar Energy kits for Apartments [here](#)

Portugal

EDP Solar Simulator

EDP

EDP offers a Solar Simulator that recommends the best solar energy solution based on the consumption profile. During the simulation, information about characteristics and consumption habits are provided and the simulator suggests the ideal solution, including potential savings and associated costs.

More information about the Solar Simulator [here](#)

Portugal

Solar Neighborhood – Renewable Energy Community

EDP

Communities where solar energy is produced and shared. Producers provide space for panel installation and receive part of the energy produced at a discount. Neighbours also benefit from discounted solar energy consumption.

More information about the Solar Neighborhood [here](#)

Portugal

“Friend Discount”

EDP

Referral program where existing customers with EDP solar solutions can earn up to €100 in electricity bill credit by referring to new customers, who receive up to €200 discount on their solar solution purchase.

More information about the Friend Discount [here](#)

Portugal

EDP Solar App

EDP

Free app included in EDP Solar solutions, allowing real-time monitoring of solar panel production, energy consumption analysis, and system alerts.

More information about the EDP Solar App [here](#)

Portugal

EDP & Portuguese Postal Service forming energy community

EDP

This is a strategic partnership agreement for the installation of solar energy power stations in more than 40 locations. These parks provide renewable energy for the CTT buildings and, as most of the locations have more space available than required for supplying those facilities, energy communities will also be created, allowing families and businesses to also share this renewable energy and benefit from real savings in their bills. The members of these local energy communities will make savings of up to 35% on electricity. CTT will not only power its buildings with sustainable energy and be able to share this with the surrounding population but will also benefit from significant savings and reduce its dependency on the power grid through this partnership.

More information about EDP's and Portuguese Postal Services' Energy Community [here](#)

Romania

Programul Casa Verde Fotovoltaice 2024

Centrul Român al Energiei – CRE

In Romania, the Environmental Fund Administration (AFM) is the institution that provides financial support for the implementation of projects and programs for environmental protection. AFM supports households in Romania through non-reimbursable financing and operates in coordination with the Ministry of Environment.

Program on the installation of photovoltaic panel systems for electricity production: on April 2, 2025, more than 10,418 approved files were approved for families who will be able to install photovoltaic panels, but also energy storage systems. The funding granted is a maximum of 6,000 Euros, provided that the beneficiary contributes 600 Euros.

More information about the Environmental Fund [here](#) and [here](#)

Italy

1. Condominium self-consumption energy communities

2. Solidarity energy communities

3. Public fiscal credit as a discount applied directly on the energy bill

Edison Energia

1. Edison has developed its own innovative solution for condominium self-consumption energy communities. Condominium gives Edison right to install PV plant on building rooftop. Edison provides plant ownership and management with the least burden on consumers. Virtual configuration, where PV plant sells all electricity to the grid and consumers absorb energy from the grid. Edison receives incentives based on “shared energy” registered by the EC

2. Edison envisions a future of sustainable energy for all and supports “Banco dell’Energia” in building solidarity-based energy communities. Committed to fighting energy poverty, Edison has donated €2 million to develop these inclusive Renewable Energy Communities (CER)

3. Following government energy efficiency and building incentives (especially in 2022–23 with “eco-bonus” and “superbonus” incentive schemes), Edison Energia adopted a specific “selling model” through its network of over 1.000 installers who had full freedom in choosing the technological solution giving the possibility to the final customer to have the “public fiscal credit” discounted directly in the Edison energy bill. The tax credit transferred by the customer to Edison was directly discounted from the purchase price, making the process more accessible and transparent. This approach reflects Edison’s commitment to sustainability, social impact, and customer empowerment.

More information about these solutions [here](#)

#3 Energy Efficiency Measures

Belgium

Energy score

ENGIE

The Energy Score is an innovative feature in the Smart App, designed for all Engie clients, regardless of whether they have digital meters or not. Each client receives a personalised score ranging from E to A, reflecting performance across several key criteria: maintaining a green electricity contract, consistently monitoring electricity consumption through available tools, consuming less electricity than forecasted, and optimising usage during off-peak hours as an initial step towards flexibility. Updated monthly, the Energy Score provides a clear and concise snapshot of energy efficiency, along with tailored recommendations to help clients consume more efficiently and sustainably. By democratising access to energy efficiency, the

Energy Score acts as a bridge towards a sustainable energy transition, highlighting that it is within everyone's reach.

France

Mon Rendez-vous ENGIE

ENGIE

Every household is unique – in its lifestyle, home characteristics, and approach to energy efficiency. To meet these diverse needs, ENGIE has launched a free personalised energy coaching service to empower households. Available to ENGIE electricity or gas customers with over a year of contract, this initiative offers a tailored energy review with an expert advisor. During a one-on-one session, customers receive: a detailed analysis of their energy usage, guidance on using ENGIE's free digital tools, personalised advice based on their home and habits, practical tips to reduce energy consumption and costs. The response has been overwhelmingly positive: over 4,200 appointments booked in just a few weeks.

With “Mon RDV ENGIE” ENGIE reaffirms its role as a trusted partner, helping customers consume less, better, and at the right time.

More information about Engie's personalised Energy coaching [here](#)

France

Mon Programme pour Agir

ENGIE

Since 2020, ENGIE has been empowering its customers to take meaningful steps toward a more sustainable future through its initiative “Mon programme pour Agir.” The concept is simple: take action, earn points, and make a difference.

By participating in eco-challenges, calculating their carbon footprint, listening to sustainability-focused podcasts, or replacing energy-intensive appliances, customers accumulate points. These points can then be used to support environmental and social initiatives or redeemed for practical, eco-friendly items – like water-saving kits – that help reduce everyday consumption.

With over 1 million active participants, the program is a powerful example of how collective action, supported by simple and rewarding tools, can accelerate the energy transition.

More information about how Engie empowers its customers to act [here](#)

France

Suivi Conso on EDF&Moi

EDF

EDF&Moi is a free app available to all EDF customers, which enables them to monitor their consumption, both in kWh and euros, daily or half-hourly, thanks to smart meters (that are widely developed in France). The EDF& Moi app offers 3 main features:

- **Consumption monitoring:** consumption tracking service, that provides consumption comparisons with similar households, consumption by usage in € or kWh, and tips for reducing consumption.
- **Information on energy savings:** an energy savings simulator, that offers a personalised assessment of energy use with concrete solutions to save energy.
- **Energy management:** the app also allows users to connect some of their equipment and control it remotely; for example increase or decrease heating, schedule the operation of devices on specific days of the week, or choose automatic programs that optimise the use of their devices based on their load-shedding offer.

More than 6 million customers have thus become active participants in their energy management, with 210 million connections to the app in 2024.

Greece

PPC myEnergyCoach is a personalised digital advisor

PPC Group SA

myEnergy Coach is a personalised digital energy advisor developed by PPC. myEnergy Coach is based on advanced statistics and calculations that simulate the energy profile of a building with minimum data. The platform creates an energy profile for the customer and benchmarks its consumption against similar properties. Additionally, myEnergyCoach offers personalised recommendations for energy savings, environmental impacts and home retrofitting through predefined customer journeys. As for Distributed Energy Resources, myEnergyCoach has currently integrated rooftop PVs and their ecosystems (i.e. batteries and smart meters) and is set to launch the integration of Heat Pumps. Real time monitoring features are available for these assets.

More information about PPC's myEnergyCoach [here](#)

Portugal

“Efficient Home” (Casa Eficiente)

EDP

Platform offering knowledge and tools to optimise home energy consumption. Includes educational content, practical tips, and energy efficiency actions like installing photovoltaic panels and improving thermal insulation. The goal is to encourage more sustainable choices, helping consumers to reduce costs and improve the energy efficiency of their homes.

More information about EDP's knowledge platform and tools [here](#), [here](#) and [here](#)

Portugal

EDP Energy Challenge

EDP

Interactive game that promotes energy efficiency, helping participants reduce their electricity bills through personalised analysis and practical tips. For instance, customers are rewarded for reducing or shifting their consumption to off-peak periods. Through challenges and activities, participants identify their consumption habits and receive a personalised analysis of their energy efficiency, practical tips to optimise their consumption and win prizes.

More information about the EDP Energy Challenge [here](#)

Portugal

EDP APP – assessment of each home's efficiency/consumption level

EDP

EDP is testing a new “Energy Insights & Advice” service, which offers customers a detailed monthly diagnosis and personalised advice on their energy efficiency including consumption management tools. The aim is to promote savings, sustainability and thermal comfort in people’s homes.

Portugal

Energy efficiency actions with an indication of estimated savings per year

EDP

EDP has a (beta) engine for energy efficiency recommendations that filters by relevance recommendations for behaviour, investment or tariff/power for its customers according to their profile and pattern of energy consumption.

More information about EDP’s (beta) engine [here](#)

Romania

RABLA pentru Electrocasnice

Centrul Român al Energiei – CRE

In Romania, the Environmental Fund Administration (AFM) is the institution that provides financial support for the implementation of projects and programs for environmental

protection". AFM supports households in Romania through non-reimbursable financing and operates in coordination with the Ministry of Environment.

The Rabla program for household appliances was allocated 10 million euros for individuals and was part of the National Program for the replacement of used electrical and electronic equipment with more energy-efficient ones.

More information about the Rabla program [here](#) and [here](#)

Spain

ParaTi energy efficiency as part of ParaTi Loyalty programm

Endesa

Loyalty program open to all Endesa clients, accessible through the website and the app and based on points. Customer earns points by interacting with Endesa Energia. Some examples are the registering action, activating the digital billing, contracting new energy supply or Maintenance and repair services.

One of these options is getting the challenges of efficiency by reducing the consumption of energy in each of the four challenges per year.

More information about Endesa's loyalty program [here](#)

Finland

Energy efficiency agreements

Finnish Energy

Nearly 800 companies with their thousands of sites and over 150 municipalities have joined voluntary Energy Efficiency Agreements, which have a central role for achieving Finland's energy efficiency obligations under the EU Energy Efficiency Directive (EED). This covers more than 60% of Finland's total energy use.

Energy companies commit to improving its customers' energy efficiency. Every measure improving the use of energy is important. Even small measures have a great effect when added up. Reporting is essential to keep track of the effects of energy saving measures at the national level and to be able to report this forward to the EU. Participants commit to agreed energy efficiency targets and also commit to reporting their measures once a year.

More information about the Energy efficiency agreements [here](#)

Czech Republic

ČEZ Academy – The smart way to save energy

ČEZ Prodej a.s.

ČEZ Academy is an innovative project by ČEZ Prodej a.s., developed in response to the growing need for households to manage their energy consumption more efficiently and reduce costs. ČEZ Academy combines expert guidance, regular evaluations, and practical webinars to offer participants concrete recommendations and support for implementing energy-saving measures. The project contributes to sustainable development and helps families effectively reduce their energy expenses. The educational videos are short, engaging, and informative, including practical demonstrations of implemented measures and fresh tips on how to save.

More information about the ČEZ Academy [here](#) and [here](#)

Italy

Edison CoCo

Edison Energia

Edison Energia has introduced a new metric to help customers monitor their energy use smartly: CoCo is a personalised advisor for tracking consumption and energy spending. The platform is free and included with every residential electricity and/or gas contract, accessible via My Edison app and customer area. CoCo (through AI algorithm) understands consumption habits, analyses them and provides detailed insights – no extra devices or setup needed. It also sends alerts, detailed reports on usage and costs, and personalised tips to help customers save energy and reduce expenses, supporting more conscious and efficient energy use.

More information about Edison's CoCo [here](#)

#4 Products & Services

France

Ma Conso

ENGIE

ENGIE is helping its customers take control of their consumption with “Ma conso”, a free digital tool designed to help customers better understand and manage their energy consumption in a simple, transparent, and actionable manner. With clear insights and personalised comparisons, customers can track their usage over time, benchmark against similar households, and receive tailored tips to save energy. The tool also features interactive

challenges to encourage more sustainable habits. “Ma conso” empowers every ENGIE customer thanks to a smart tool for smarter energy use.

More information about the ‘Ma conso’ tool [here](#)

Italy

Virtual PV

[Enel](#)

The customer benefits of the same amount of solar energy that can be obtained from a photovoltaic panel. Additionally, the energy component is for free for the consumption made.

This offer is targeted at customers in the residential segment interested in photovoltaic panels but unable to install them because they live in urban areas. The customer subscribes to the offer to receive solar energy with free energy component from 10 AM to 5 PM. The rest of the day, a consumption-based tariff applies. Monitors and organises the consumption preferences within the solar window to maximise convenience by the Enel Energia App.

More information about the Virtual PV [here](#)

Finland

Älylämmitys (Smart Heating) – automatic spot-price control for electric heaters and heat pumps

[Väre Ltd](#)

Väre’s Smart Heating is a closely knit family of products that allow automatic control of smart heating systems. Customers can lower their electricity bills by letting the smart service perform automatic scheduling for the power use of hot water tanks, heat pumps and underfloor heaters. The scheduling takes advantage of the lowest spot-prices on the day-ahead market without compromising customer comfort. Some of the smart heating features rely on the integrated IoT abilities in the heaters and some use a retrofitted smart thermostat. Smart Heating needs to be combined with spot-priced or semi-flexible electricity contracts to bring in the benefits.

More information on Väre’s Smart heating [here](#) (in Finnish only)

Italy

Edison broadband offer (Wi-Fi)

[Edison Energia](#)

Alongside the launch of “Risolve”, Edison Energia has also introduced its new broadband (WiFi) offer, officially entering the telecommunications sector and significantly expanding its portfolio of services. With this move, Edison takes a further step toward becoming a one-

stop solution provider for households, combining energy, connectivity, and value-added services. The new Wi-Fi offer allows customers to access advanced technological solutions at competitive prices, strengthening Edison's commitment to innovation, convenience, and customer satisfaction. This strategic expansion marks a key milestone in Edison's journey to meet evolving consumer needs with integrated solutions

More information about Edison's Broadband offer [here](#)

#5 Demand Flexibility

Belgium

Happy Hours

ENGIE

One of the key elements of our #ENERGIZE2030 strategy is flexibility. It is what allows us to find a balance between the growing demand for energy and the intermittent production of solar and wind power.

It plays a crucial role in the energy transition. At ENGIE, we are seeking innovative solutions, that help customers to shift consumption outside peak periods when electricity is cheaper and has a lower carbon footprint.

This is why ENGIE has launched a pilot / test offer that encourages customers to consume the electricity they need when renewable energy production is abundant. This electricity is for free!

The goal is to shift consumption to these so-called Happy Hours, not to consume more. Customers are informed one day in advance of when Happy Hours take place.

'Free electricity during times when there is a surplus of solar and wind energy'.

France

Ma Recharge Intelligente" by ENGIE

ENGIE

Launched in October 2024, "Ma Recharge Intelligente" is an innovative all-in-one solution specifically designed for electric vehicle owners. This comprehensive package includes a charging station, a tailored electricity offer, and an advanced monitoring service integrated into the ENGIE app. Customers can enjoy up to 28% savings on each recharge by automatically charging their vehicles during the cheapest times, thanks to our green electricity plan, which offers kWh at half price during off-peak hours. The monitoring service ensures that vehicles are charged automatically during the most cost-effective periods, eliminating mental load for customers while providing smart savings.

More information about Engie's Ma Recherche Intelligente solution [here](#)

Finland

Energy on Time (Ajoita ajoissa, in Finnish)

Motiva (State owned Sustainable Development company)

Energy on Time is a national wide information campaign. It's a website, which collects practical information for consumers on the flexible use of electric heating, domestic hot water heating, electric car charging and household appliances. The website compiles information on the benefits and methods of demand response.

During the energy crisis winter of 2022–2023, many Finnish households started to schedule their own electricity use. For many, however, the reason and means of timing are still strange. The campaign website explains these reasons and means. The aim of the campaign is to help consumers understand how demand response saves money and reduces the load on the electricity grid.

The campaign page has also been used by other companies, such as energy service companies and electricity suppliers.

More information about the Energy On Time campaign [here](#)

Finland

Välkky – electricity contract that combines fixed pricing and demand flexibility pricing

Väre Ltd

Välkky is a semi-flexibly priced electricity contract where electricity retailer and customer share some of the pricing risk. This allows the nominal price per kWh to be lower than a fixed price and still lets the customer lower their monthly bill even further by focusing their electricity use on the hours with the lowest spot-prices. Correct timing of EV recharging or hot water tank heating, for example, will bring a benefit for the customer from the 'consumption effect'. Unsuccessful optimisation will raise the monthly bill, but the price risk is greatly reduced compared to the volatility of the spot-market.

More information about combined contracts [here](#)

Finland

Oomi Flex (Oomi Jousto) electricity contract product with fixed price and monthly consumption impact and OmaOomi application

Oomi Oy

With Oomi Flex electricity contract, the customer can influence the price of the electricity bill and save compared to what the customer would pay on a fully fixed-price electricity

contract. The fixed price for Oomi Flex electricity is lower than with an Oomi Fixed contract. By timing electricity use to take place during the cheaper days and hours, nine out of ten of Flex customers* are able to achieve prices lower than with Oomi Fixed.

Combined with Oomi's new application OmaOomi, the customer can benefit the most and very simply and when convenient himself follow and measure the electricity use 24/7 as a self-service.

More information on Oomi Flex contracts [here](#) and [here](#) (in Finnish, the English version of OmaOomi is launched in May 2025)

The Netherlands

Shifting electricity consumption, to avoid peak moments in the electrical grid

Eneco

Eneco's customers in the province Zeeland are asked to adjust their electricity consumption patterns, when local production is high.

More information about this [here](#)

Italy

Edison My Sun Pro offer

Edison Energia

After the end of "on-bill discount" Edison has launched a new innovative photovoltaic offer (My Sun Pro) that include 5-year all risk insurance, dedicated "summer-winter" dedicated offer, access to "virtual" battery. "My Sun Pro Luce" is the only Edison offer with a differentiated rate based on the months with a discount on the energy component in the evening hours, which allows customers to save even when the photovoltaic system's production decreases and there is the need for more energy. During summer months: when customer reach peak autonomy, in the months of maximum PV panels production, any energy drawn from the grid has a variable price with a contribution to consumption. During winter months: in colder months, when the PV panels produce less, the energy drawn from the grid has a reduced rate with zero consumption contribution.

More information about Edison's My Sun Pro offer [here](#)

Dépôt légal: D/2025/12.105/25

Eurelectric pursues in all its activities the application of the following sustainable development values:

Economic Development

- Growth, added-value, efficiency

Environmental Leadership

- Commitment, innovation, pro-activeness

Social Responsibility

- Transparency, ethics, accountability



Union of the Electricity Industry - Eurelectric aisbl
Boulevard de l'Impératrice, 66 – bte 2 - 1000 Brussels, Belgium
Tel: + 32 2 515 10 00 - VAT: BE 0462 679 112 • www.eurelectric.org
EU Transparency Register number: [4271427696-87](https://ec.europa.eu/transparency/regexpert/?s=details&id=4271427696-87)